



Hartford Sportservice is presently seeking talented individuals who share our vision of creating special experiences one guest at a time. Hartford Sportservice is based out of the XL Center in downtown Hartford, which is home to the AHL's Hartford Wolfpack, and is the Uconn Men and Women's Basketball team's home away from home. The XL Center is also a showcase for talented musical artists. Sportservice is one of six operating subsidiaries of Delaware North Companies, one of the nation's leading hospitality and foodservice providers. Delaware North offers limitless growth potential for people committed to hard work, teamwork and

customer service. No matter where you start, Delaware North exposes you to the dynamic systems of an industry leader. For more information about Delaware North Companies please visit [www.delawarenorth.com](http://www.delawarenorth.com).

DNC Hartford Sportservice is searching for new members to join our team. We have opportunities available for the positions listed below, which are part-time seasonal positions. You must be at least 18 years of age to apply for these positions. If you are energetic and guest-oriented with previous hospitality experience, we want to hear from you today!

### **Open positions in the following areas:**

Premium Restaurant, Luxury Suites, Catering, Kitchen, and Concessions

#### **Position overviews:**

**Servers/Bartenders:** Provides fast, personalized and efficient service in a fast-paced atmosphere and creates special experiences for every guest; is a team player; offers menu suggestions and delivers attractive, great tasting food and beverages; ensures 100% guest satisfaction; must have previous server and or bartender experience

**Hosts/Hostesses:** Greets and entertains guests in a warm and friendly manner; provides a positive first impression of service; offers the best seats to guests and works with team members in delivering 100% guest satisfaction

**Food Runners/Bus Person:** Ensures that the dining room and service areas are clean, stocked, and visually appealing; works with managers and team members to provide smooth operation of the restaurant

**Expediter:** Delegates incoming food orders; coordinates delivery of food at the proper temperature and time to all guests; checks and garnishes plates from the line and ensures food is correct, cooked properly, and ready to serve

**Line Cooks:** Broils/grills/fries and sautés each order by following standardized recipes; ensures that proper food handling and sanitation procedures are being followed; prepares food ensuring that all items on an order are completed at the same time, are visually appealing, and delivered hot in the window

**Lead Line Cook:** Oversees execution of all food orders by Line Cooks; is able to perform all basic and intermediate cooking skills including preparation of soups, sauces, stocks, frying, broiling; is able to multitask and assist all line cooks during service

**Banquet Cook:** Prepares food for large catering and/or banquet functions; is able to perform all basic and intermediate cooking skills including preparation of soups, sauces, stocks, frying, broiling; is able to work independently and meet various deadlines

**Kitchen Utility:** Cleans dining items and kitchen areas to provide a sanitized environment; performs as a team member to provide a safe and hazard-free work environment

**Concession Stand Attendants:** Responsible for providing a quality product to guests in a courteous, friendly, and efficient manner; prepare and sell various products at concessions stands; is able to use a cash register and has basic math skills

Please stop by before April 13<sup>th</sup> at the **XL Center** weekdays between 9:00 am and 5:00 pm at  
1 Civic Center Plaza, Hartford, CT to fill out an application